

“With enough staff, I can take over the world.”

Rehab hospital’s strategic partnership with MyShyft saves money, delivers exceptional care



THE PROBLEM

Two and a half years after opening, and the leadership at a Midwest rehab hospital knew they were in trouble. Despite throwing out as wide a net as possible, their staffing providers were not delivering. “We had RNs that could not keep up with the acuity, and their frequent call-offs were hurting our own staff and killing retention,” recalled the CEO. Without sufficient staff and a cohesive team, the hospital struggled to take admissions and be profitable.

THE SOLUTION

At that critical juncture, the hospital contacted MyShyft, an on-demand staffing platform with thousands of licensed healthcare workers. “You listened to us, you helped us organize, so we could focus on culture,” reported the CNO.

MyShyft’s process of credentialing and orientation provided the hospital with staff who were ready to work as soon as their first shift was scheduled. The CNO immediately noted a positive change in the quality of nurses from MyShyft. They were knowledgeable and dependable, showing up for shifts with a willingness to learn. And they kept coming back, often scheduling six or more shifts at a time, providing continuity.

RESULTS

“And then we started to hire them without fees or buyouts, and what a game-changer that was,” said the CNO. Within six months, operations had stabilized. The hospital has hired eight employees through MyShyft. Census has doubled, and the team no longer stresses about having enough staff to take an admission. There’s a culture of supportive teamwork that is able to meet the needs of patients, and staff are proud of the care they deliver.

“We would not be where we are today if we had not had such a strong partner.”

OUTCOMES THROUGH PARTNERSHIP

90%

Reduction in Outside Staffing

30%

Savings Compared to Prior Staffing Vendors

2x

Growth in Census in Six Months